



Rights In Action Inc.

# **YOUR NDIS APPEAL**

**INDEPENDENT ADVOCACY FOR  
PEOPLE WITH DISABILITIES**

# NOT HAPPY WITH YOUR NDIS DECISION?

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## WHAT CAN YOU DO?

Many people are happy with their National Disability Insurance Scheme (NDIS) outcome, but some people are NOT.

The National Disability Insurance Agency (NDIA) manages the NDIS. It may tell you that you cannot have certain supports that you believe you need in your NDIS Plan.

You have the right to ask the NDIA to reconsider their decision.

This is called an appeal.

If you need assistance in understanding the appeal process, you can contact us.

## **Rights In Action can help.**

RIA provides free, independent, advocacy for people with disabilities in the Cairns, Yarrabah, Mareeba and Atherton regions.

Advocates are on the side of the person with a disability and will promote your rights during the NDIS appeals process.

# THE NDIS APPEALS PROCESS

## THE REVIEW PROCESS

### 1. An Internal Review.

- NDIA may make a decision on your Plan that you do not agree with.
- You can ask the NDIA to review their decision.
- If you do not agree with the new decision, you can ask for an External Review.

**If you want to appeal the NDIA decision, Rights In Action can help.**

### 2. An External Review.

- This process is reviewed by the Administrative Appeals Tribunal (AAT) totally separate from the NDIA.
- The AAT will speak to you about your plan and make sure everything was done right.
- They will either keep the old decision or change the decision.

## HOW WE CAN HELP

Our NDIS Appeals Support Person can assist you:

- To understand the review process
- To prepare the documentation for the appeal
- To apply for Legal Aid (if needed)
- With advice and skills to represent yourself (self-advocacy)
- By accompanying you to NDIA meetings and the AAT appeal hearings.

## Contact details

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